

Splunk Enterprise Implementation Success

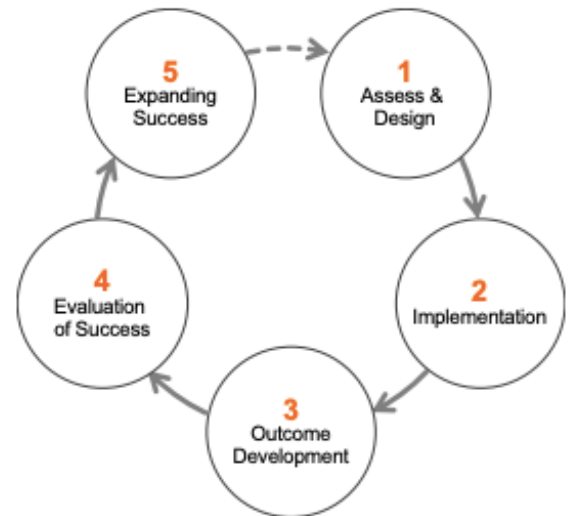
The Splunk Enterprise Implementation Success Offering provides new customers with the foundation to deliver performance and scale to their end users. Leveraging the latest best practices, our Splunk Accredited Consultants, Solutions Architects, and Project Managers will work with you to implement the best deployment of Splunk for your needs.



SPLUNK SUCCESS METHODOLOGY

Leveraging the experience of thousands of Splunk deployments, the Splunk success methodology will quickly bring you to your desired outcome with our enterprise security implementation offering.

1. **Assess and Design** - Review and discuss current requirements, use cases, and data sources with a Splunk Solutions Architect. They will build a customized Implementation Plan, including steps, prerequisites, and the best possible architecture for your deployment.
2. **Implementation** - Build out the Splunk environment with a Splunk Accredited Consultant to the architecture agreed in the Implementation Plan. Based on the top priority use cases, locate and bring the necessary data sources in to Splunk, then normalize them to ensure standardization of use case outcomes.
3. **Outcome Development** - Develop the top-priority use cases with the Splunk Accredited Consultant. Leverage Splunk dashboards, alerts, and apps – along with Splunk best practices – to achieve the outcomes agreed in the Implementation Plan.
4. **Evaluation of Success** - Assess your progress towards success in Splunk with the Splunk Accredited Consultant and Project Manager providing status, task, and issue updates along the way.
5. **Expanding Success** - With this successful Splunk deployment, you are now well-placed to exp



OUTCOMES

Below are some of the types of tasks that the Splunk Professional Services team can assist you with.

Category	Activity Type	Base	Standard	Premium
Planning a Solution	Create a customized Implementation Plan outlining Architecture, Use Cases, Data, and Success Criteria	X	X	X
Architecting a Solution	Install Best-Practice Splunk Architecture	Multi-Tier	Redundant	Global Multi-Site
	Collect Data in to Splunk	Files, OS logs, Syslog, Performance Metrics	+AD, DBs, Cloud, DNS, Exchange, Message Bus	+ Network Taps, Mobile Devices, Mainframes
	Discuss Splunk Storage and Security Model, Apply Security Model to Data in Splunk, Authenticate using	AD, LDAP	AD, LDAP	AD, LDAP, Scripted/SSO
	Automate Deployments		X	X
	Integrate Key Configuration Points with Source Control			X
Understanding your Needs and Data	Consult to Determine Requirements and Success Criteria, Whiteboard to Determine Priorities	X	X	X
	Understand Data and Extract Knowledge from Understood Data	Known Data Sources, Text Files	+Cloud, DBs, APIs, Message Bus	+Network Data, Mobile, Mainframe
	Apply Tags and Expand Naming Conventions for Easier Searching		X	X
Deliver Value	Search Data from a Central Location, Create Alerts Based on Important Data	X	X	X
	Build Reports and Drilldowns for Operations, Security, Business Analytics, and Executives	X	X	X
	Create Baselines Based on Past Data		X	X
	Install a SplunkBase App, or Create a Custom App	SplunkBase	Custom	Custom x3
	Optimization Check 6 Months After Engagement			X
	Track progress against Implementation Plan	X	X	X

THREE SIZES TO MEET YOUR NEEDS

Every customer is different, so we have built three different sizes to provide flexibility to your needs. Each of our offerings includes the alignment of our experts and are surrounded by the support of our talented Delivery Managers.

Base Offering

- Base is designed for customers with more internal resources dedicated to the Splunk project.
- Internal Splunk Admins and Users will receive informal training from the Splunk Accredited Consultant and will complete tasks remaining after Splunk Professional Services finishes their work..

Standard Offering

- For customers looking for more support during the initial installation but are confident that ongoing maintenance and optimization of Splunk will be handled well by internal resources, build upon the services offered in Base with our Standard offering.

Premium Offering

- This is designed for customers who recognize the opportunity for additional business value beyond the set of initial use cases.
- With the Premium offering, additional services beyond Standard are included, such as ongoing architectural, workshop, and optimization assistance, plus more consultant time to meet additional use case and outcome needs.

TARGET CUSTOMER ATTRIBUTES

The Splunk Enterprise Implementation Success offering is designed for customers looking to build a production Splunk Enterprise Security installation (without significant on-premises infrastructure) who are seeking a quick time to value for key business initiatives, from requirements gathering through production deployment.

SPLUNK PROFESSIONAL SERVICES

Our services are backed by Splunk Accredited Consultants, Solutions Architects, and Delivery Managers. They leverage Splunk best practices and experience from thousands of Splunk deployments. We only exist to get customers to valuable outcomes with their machine data – faster than they could on their own.