

## Splunk Professional Services

Need to complement your in-house Splunk skills? Arcus data has you covered as we deliver professional Splunk services with confidence.

Our consultants possess cross-platform training and certifications, including: Splunk, AWS, Azure and the leading Automation Frameworks. After being asked to handle some of the most complex environments, our expertise and passion for problem-solving has made Arcus Data a go-to resource for our customers as well as our strategic partners, Splunk and AWS.



## TAKE SPLUNK TO THE NEXT LEVEL

We're here to help organizations get the most out of their Splunk implementation and improve their data analytics. We provide consistent high-quality service delivery, architecture guidance, training, and ongoing support. Check out our services below:

- Splunk Health Checks ensure your implementation is configured with Splunk best practices; improve system reliability, performance and functionality
- Splunk Upgrades ensure your Splunk system is in compliance with Splunk support (i.e. existing environment, software, etc.) and best leverages the latest Splunk features and functionality
- Data Onboarding ensure data is ingested properly; extracted, tagged, and enriched following Splunk's best practices and Common Information Model standard as applicable
- Architecture Design & Implementation build, install, and configure apps, data sources, and dashboards
- Premium App Installation, Upgrades & Configuration includes premium apps such as:
  - Splunk Enterprise Security (ES) for Security Incident and Event Management system, Splunk ES
    is an industry leading SIEM
  - Splunk IT Service Intelligence (ITSI) including KPIs for monitoring, glass table visualizations, and service monitoring,
  - Splunk app for Microsoft Exchange; Splunk App for VMWare
  - Splunk Phantom for Security Orchestration Automation and Response (SOAR)
- Custom App Dev. Develop Splunk solutions based on your business needs and specific requirements.
- Splunk Optimization Improve your Splunk performance by following Splunk best practices
- Splunk App Implementation Some apps require more than just a "Splunk install" to get the most out of them. Let us help you with those more complex Apps, such as: Splunk Essentials for X (numerous apps)
- 3<sup>rd</sup> Party Integrations including ServiceNow, F5, Custom Actions, etc.
- Splunk Migrations Assistance with migrating to/from Splunk Cloud, Private Cloud, On-Prem, etc.
- Data Retention includes analysis, configuration, SmartStore implementation as well as AWS/Azure storage